

TECHNICAL & CUSTOMER SERVICE SUPPORT

Caleris is looking for candidates who possess the following characteristics for openings in our customer support departments. Caleris provides comprehensive training for qualified applicants.

- Excellent verbal and written communication skills
- Basic computer skills with emphasis on Internet knowledge
- Aptitude for providing superior customer care
- Good listening skills
- Dependability
- Adaptability & flexibility

ABOUT CALERIS

Caleris is a leading Business Process Outsourcing firm headquartered in West Des Moines, Iowa. With 3 support centers in the Iowa communities of Manning, Jefferson and Newton – Caleris is a rapidly growing company that delivers customer & corporate helpdesk support for a variety of clients. From telecommunication carriers to insurance companies, Caleris provides leading end-user support via phone, email, and chat. At Caleris, our people make the difference – dedicated to enhancing each customer experience. Our clients value our commitment to keep jobs in America. **Outsource to Iowa not India!**

WHY CALERIS

Caleris has created a culture of respect & integrity, placing the highest value on our team. We offer competitive wages and comprehensive benefits including Medical, Dental, Life, Disability, and 401k. Timely incentives, rewards and recognition foster an environment where our team stays motivated and engaged. Opportunities for advancement are available to those who excel. **If you want to love what you do... join the Caleris team.**